

DENTISTRY AT LAKE NONA
INSURANCE AND FINANCIAL POLICY

At Dentistry at Lake Nona we believe that you deserve the best care. That's why we always present you with the best dental solution possible to treat your personal situation. Each year we provide outstanding dental care to hundreds of patients. Some have dental benefits but some do not. If you have dental benefits, congratulations! You are very fortunate. Here are some important things you should know:

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_____Your dental benefits are based upon a contract made between your employer and an insurance company. **Dental benefit plans will never pay for completion of your dental care. It is meant only to assist you.**

_____We currently accept all private care insurance plans (plans that do not require you to select a dentist from a list). We are also a participating provider for Blue Cross/Blue Shield, Delta, Met Life, United Concordia and United Healthcare. Although we can maintain computerized histories of payment by a given company, they do change; therefore it is impossible to give you a guaranteed quote at the time of service. We estimate your portion based on the most up-to-date information we have, but it is **ONLY AN ESTIMATE**. If you would like to know your insurance benefit, we will be happy to file a "pre-treatment authorization" with your insurance company prior to treatment. Keep in mind this is not a guarantee of coverage. This does delay treatment but will give you the exact out-of-pocket figures you may require.

_____We will bill your insurance as a courtesy. If insurance does not pay within 90 days, Dentistry at Lake Nona reserves the right to request payment in full for services from you and let you collect the insurance funds that are due to you. This is rare but it is important that you recognize that the insurance you have is a legal contract between YOU and your insurance company. Our office is not, and cannot be a part of that legal contract. Ultimately, you are responsible for all charges incurred in our office.

_____Dentistry at Lake Nona does require payment in full for your portion at the time of service. We accept MasterCard, Visa, Discover, cash and checks. If you are in need of an extended finance option, we also work with CareCredit, who offers 3, 6, or 12 month "same as cash" or longer terms with an interest bearing revolving charge designed to meet your treatment plan needs on approved credit.

_____A specific amount of time is reserved especially for you and we strongly encourage all patients to keep their appointments. If you must change your appointment, we require at **least 24-hour** notice.

I agree with the above conditions.

Print Name: _____ Date: _____

Patient/Parent Signature: _____ Date: _____